

## OUMC FACILITIES SURVEY REVIEW FORM - RECOVERY MINISTRY

	QUESTION	SUMMARY
1	On a scale from 1-10, with 1 being worst and 10 being best, how would you rate our facilities and buildings?	Our Recovery Ministry Facilities and Buildings were rated 7.33 on average out of a possible 10. The high score was 8, and the low 6, with the most frequent score being 8. These ratings indicate that while the perception is generally positive, there is decided room for improvement.
2	On a scale from 1-10, with 1 being worst and 10 being best, how would you rate our ministry environments and furnishings?	The Recovery Ministry Ministry Environment and Furnishings was rated not as highly at 6.44 out of a possible 10. The high score here was 8, with the low a lower 4. The most frequent response was 8. Room for improvement here, with lower rankings evidence of that.
3	If money were no object, what facilities related improvements would you like to see made to our Facilities at OUMC that are used for Recovery Ministry? Buildings and/or furnishings/equipment.	A more informal and intimate space for worship. a smaller space providing more intimacy and less church appeal adaptable with growth. None,.....Our facilities, The CLC, The Worship Center, The classrooms for the break out sessions and the prayer room are all very nice and adequate. It would be wonderful to have a area to meet for worship and other events that was more of a chapel size for groups of 50-100 to meet and feel welcome. A room dedicated to the service, that is more "welcoming". Private room that can accommodate 30 or so people with large screen TV and DVD capability with an adjacent room with kitchen facilities away from children. Worship area to hold 50-60 people. Worship area to hold 50-60 people. Recovery resource table - the one we put the books on every Thurs. and have to take down after the message. Better lighting of both the front entrance and the parking lot. During the winter when it gets dark at 6 it is really hard to see who or what is approaching the building. Safety is a big concern of mine at Recovery. The walk way between the awning at the parking lot and the front entrance to the worship center. If we cannot fix the fountain then perhaps we need to replace it with something else along with a covering. A place for volunteers to put their belongings, purses for example. If this ministry grows that should be addressed. A permanent place for them. More of a Family home type atmosphere for this ministry.
4	If you scored our facilities on the lower end of the scale, what specific improvements would you like to see made to them?	More room for classes, more room for practice and rehearsals, more room storage, more room for people to come together and interact with one another. We don't need a bigger sanctuary or worship center, because currently we are not filling what we have. But if we concentrate on feeding the sheep by providing adequate rooms and space for our programs, eventually we well. Maybe make use of the portable walls of some sort to close off part of the of the worship center to make it a more intimate, less intimidating setting for Recovery worship and smaller events. Things are stark and bland. Why not at least have some biblical art work and nicely presented framed scripture verses in the adult classroom hallways. The few decorations in the connection point are uninspiring. Need something a little more colorful and inviting. Now that Robert has the grass in front of the worship center looking wonderful why not put a couple of benches out there. Sturdy ones that would last a while! Create a more inviting environment.

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5	With our Recovery @ Ooltewah ministry in mind, what improvements, or areas for improvement, do you see that you believe will help us better serve our community?	Possibly changing the name to not sound like alcohol/drug needs. Unfortunately I don't know what that name would be. We need a better way to communicate our service to the general public. It is a big atmosphere as it is but I feel with small group sizes a more family style atmosphere might feel more comfortable. However, I think we are doing a great job with this program.
6	With trends and projections for the area surrounding OUMC being for 8-10% growth in the next 5 years, what facilities related improvements should be made to accommodate that growth?	This question is becoming repetitive. This area, Ooltewah, has been growing by leaps and bounds for years,....why are we??? Add some addition rooms for small and medium sized groups. Add a chapel for prayer groups, small weddings. A dedicated place(s) for recovery children that is age appropriate. More rooms to hold groups in with sinks and refrigerator. Chapel, more parking, more SS rooms and more rooms for the Youth. We need better advertising/signs for Recovery. I still don't think people know we have that opportunity for the community. To stay abreast of Outreach programs and new trends that are proven to help change people's lives.
7	Relative to other areas of your involvement at OUMC – what would you like to see done with our facilities to make that better for you and to help us pursue our mission of making disciples?	The 11:00 seems to have a lot of young families at worship. However, I don't see them engaged in SS & small groups. From my observation I believe we need a better coordination or curriculum of SS classes for children, youth and adults at the 9:30 hour. Which would give a balance for families. More class room size, more rooms for programs, a room for the Chancel Choir to rehearse and practice and get dressed. Children's Wing needs to be secured at all times. Much better security measures/doors/alarms etc. I like to see greenery in the Sanctuary. Authentic looking artificial plants by the podium and alter along with trees scattered around to break up the monotony of the area behind the podium. I was told by a neighbor whom I invited to come to our church that the Worship center was very dark and barny...not inviting. We need an area to worship with capacity of 50 people. More Parking spaces. Stay focused on what we can do to serve and change lives in serving God.

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8	<p>What other thoughts would you like to share on how we could improve our facilities here at OUMC?</p>	<p>Structure and intent to offer solid teaching in small groups with coordination of worship services with a goal of bringing the family together. I believe then we would have a situation where improvement of facilitating classrooms will then be an issue. Right now classrooms don't appear to be bulging at the seams. Lets get there first and then reassess. We just took our debt service from approximately 1.6 million down to 470,000. As I understand things our campus has an appraised value of around 15 million. Wow, that is pretty impressive. Moving forward let's raise the money before we build/do anything. We just showed ourselves that we can come together and rally and reduce our debt. From talking/speaking to other folks at church, nobody that I have spoke is excited about going back into debt, but it seems that most folks are excited about raising the money first, then improving our facilities. We have done it once (reducing our debt.) what makes you think we can't do it again (raising capitol)??? I like the fact that we open our facilities to other groups in the community for small groups, worship, meetings, etc. I wish that in all of the Sunday School rooms there could be a secured area for them to keep their teaching materials, coffee pot or whatever so that they did not have to bring everything back and forth all of the time. More small groups that focus on daily life, and connectiveness. Would like to thank the Facilities Committee for their hard work!</p>